



NCAT
NSW Civil &
Administrative Tribunal

Principal Registry
Level 9, 86 – 90 Goulburn Street
Sydney NSW 2000
Email: ncatenquiries@ncat.nsw.gov.au
Phone: 1300 006 228
Website: www.ncat.nsw.gov.au

Peter Zonneville
329 Concord Rd
CONCORD WEST NSW 2138

C22/192

Dear Mr Zonneville,

I refer to your correspondence dated 30 April 2022 where you have questioned why you were not able to use credit from application 2022/00005413 to obtain sound recordings for application's 2022/00036436 and 2022/000287835.

Request to use credit

You have said that you informed Registry to use credit from application 2022/00005413 to obtain sound recordings for 2022/00036436 and 2022/000287835. As Registry informed you applications are managed independently and funds from one application can not be transferred to another. I note that on 12 January 2022 you paid \$110 for application 2022/0005413 and were informed in writing on the same day that the total fee payable was \$438 and that you needed to pay the balance of \$328. As a result of non-payment your application was rejected on 6 May 2022 and you were instructed to complete a refund request form, which to date you have not completed. I would encourage you to complete a refund request form to have your \$110 for application 2022/00005413 refunded.

Unauthorised transactions

You say you noticed two unauthorised transactions on your bank statement for sound recording fees by NCAT. I note that on 9 April 2022 you emailed the Registry and requested they use the credit card details you had supplied to process fees for the sound recordings for applications 2022/00036436 and 2022/000287835. You were advised by the Registry on 20 April 2022 that fees totalling \$90 for the two sounds recordings would be charged. It is also noted that you only contacted Registry after they had closed on 20 April 2022 to advise them that you wanted to use the credit that you had to pay for the two sound recordings. As noted above this is not possible.

I trust this information is of assistance

Yours sincerely

Cathy Szczygielski
Principal Registrar & Executive Director
NSW Civil & Administrative Tribunal